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TO:

Art Unit 3728 - Mail Code Amendment

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FROM: MICHAEL G. VOORHEES

NUMBER OF PAGES (Including cover): 9Please file the attached **AMENDMENT** for the following:

APPLICANT : BRATTESANI, et al.
SERIAL NO : 10/691,074
FILED : October 22, 2003
TITLE : CUSTOMER CUSTOMIZABLE INTERACTION
PACKAGING AND METHOD FOR USING SAME

Grp./A.U. : 3728
Examiner : FRANCIS, Faye
Conf. No. : 9322
Docket No. : P06460US00

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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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AMENDMENT

Commissioner for Patents
P.O. Box 1450
Mail Stop Amendment
Alexandria, VA 22313-1450

Dear Madam:

In response to the Office Action mailed March 15, 2005, please amend the above-entitled application as follows:

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CERTIFICATE OF MAILING/TRANSMISSION (37 CFR 1.8(a))

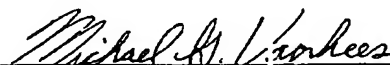
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Michael G. Voorhees